

Board
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Nominet's board of directors met on 21 February 2006.

Computer Weekly Best Places to Work in IT

The board warmly congratulated the IT Department on being short-listed in the Computer Weekly Best Places to Work in IT 2006 (other public/non-profit sector). The other finalists in the category were Legal Services Commission, the London Business School and the RSPB.

Customer Surveys

The board was pleased to note that surveys of both Nominet's major customer bases in November 2005 showed marked improvements in satisfaction ratings, and congratulated the support teams for their hard work.

The **registrant** survey showed a satisfaction index of 81.2%, putting Nominet well above benchmark companies, and in the top third of the league table.

The **registrar** survey showed a satisfaction index of 82.1% well above benchmark companies, and at the top of the second quartile in the league table.

Operational Statistics

There were 2794 active members and 3836 active tags as at 31 January 2006. Since November 2005, 30 new members have joined and 7 members have resigned. The number of new registrations in December 2005 was 96,879 and January 2006 was 139,442. The average renewal rate for December 2005 to January 2006 was 67.5%. The net growth of the register was 1.08% in December 2005 and 1.87% in January 2006.