

Phishing: Joint PAB-APACS Workshop

1. Introduction

At the July meeting, the PAB agreed that the PAB should take an active lead in a Nominet workshop with key stakeholders on Phishing. The secretariat has followed this up with APACS and with them has identified a possible framework for a round table.

2. Outline Proposal

2.1 Proposed Objectives

It is suggested that the key objective for a workshop could be to develop a framework for dialogue. This could be based at identifying opportunities for information sharing, looking to improve the understanding of what the various organisations can do and what they expect from others.

In this case, a target would be to identify how we could improve sharing of good practice and developing more effective communications channels.

2.2 Participation

It is suggested that, for this initial meeting, we work directly with APACS and – to keep to a manageable scope for the workshop – to limit the agenda to bank-related Phishing.

APACS is willing to host the event at their offices in Finsbury Circus. In the interests of establishing an effective dialogue, numbers should be kept small. In addition to the PAB, there would be the 13 members of APACS' remote banking fraud group. Lead speakers, key organisations (for example, SOCA, the Home Office and the police e-Crime Unit), and staff from Nominet and APACS would bring total numbers to about 40-45, which is already very large for a discussion group. APACS still needs to confirm room capacity limitations.

2.3 Suggested Agenda

The Workshop is envisaged as a half-day event to ensure focus and good participation. The Chatham House rule should apply.

With APACS, the Secretariat has discussed a meeting focussing on a gap analysis. On this approach, a suggested agenda could look like:

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| 12.30-13.30 | Buffet lunch. |
| 13.30-14.00 | Introduction, keynote speech (an overview of trends, analysis of scale and techniques). |
| 14.00-15.00 | Panel discussion on what organisations expect other stakeholders to do. This would focus entirely on expectations, without discussion on what can actually be achieved or the barriers to meeting the expectation. |
| 15.00-15.15 | Break. |
| 15.15-16.15 | Panel discussion on what different organisations can actually do. This should lead to a discussion on barriers to action and the identification of what is missing from the "wish list" produced by panel 1. |
| 16.15-17.15 | Panel discussion on how to address the missing elements. Are they needed? Can other things be done? Are there ways around the barriers? This would lead directly into the conclusions session on "how do we work better together?" |

2.4 Possible Dates

Currently there are two possible dates for the event:

- 20 October;
- (Preferred): 12 November. This is the date of the PAB meeting. APACS is willing to offer meeting space for a morning meeting and we would need to arrange a shorter PAB agenda.

3. Recommendations

The PAB is invited to:

1. Discuss the proposed outline for the workshop;
2. Discuss how to bring out interests and concerns from the domain name and internet infrastructure industry (registry, registrar and ISP responsibilities);

Agree on the date and format for the workshop.