

Nominet's board of directors met on 4 December 2003.

#### SLD Consultation

The board considered the 10 responses received as a result of the public consultation on the new SLD Policy & Procedure. Although a few responses indicated a preference to revert to the previous procedure, the board agreed that the new procedure was in the best interests of the company, subject to several modifications made as a result of the comments received.

#### Project plan

The board approved a revised project plan for 2004, there are now some 30 projects being worked upon by the staff, which will result in improved business systems, and new and improved services. Some details were given in the recent Nominet News at

<http://www.nominetnews.org.uk/dec03/technical-strategy-update.htm>

#### Response to PAB

The board discussed the first drafts of papers on their way to the PAB concerning planned reviews of the Dispute Resolution Service and the Terms & Conditions for the Registration of Domain Names. The proposals to revise the DRS include a refinement of the provisions for tribute and protest sites. Those for the Terms and Conditions include a new "plain English" version, and a suggestion that the contract of registration should terminate if the registrant ceases to exist. These will now go to the PAB for discussion and further consultation. The drafts should appear on the PAB section of the website in mid-to-late January:

<http://www.nominet.org.uk/Pab/PolicyAdvisoryBoard/>

#### Technical performance reporting

On a monthly basis, the board reviews a number of key indicators of the company's performance. The board approved a number of new indicators concerning the availability of nameservers, automaton and WHOIS server. Although the board believes these systems to be performing satisfactorily, formal measurements have not been done routinely.

#### Pricing

The board carried out its regular six-monthly review of the prices of our services. It was agreed that there was no case for any changes at present. The next review will be held in six months.

#### Operational Reports

There were 2,754 active members as at 1 November 2003. During October 24 new members were added and 29 members resigned. There were 3,328 active tags and during the month 30 tags were withdrawn. 83,398 new registrations were made and 128,099 renewals were invoiced.