

Nominet's Board of directors met on 18 May 2005.

This was a short meeting, and in addition to the monthly accounts and performance reports, the following main items were addressed at the meeting.

### **New Chairman**

The board gave a very warm welcome to Bob Gilbert, who was chairing his first meeting since taking up the position of Chairman of Nominet. The board wished Bob every success in his new role.

### **Registrant Satisfaction Survey**

The board received a copy of the results of Nominet's recent registrant satisfaction survey. Over 740 registrants participated in an extensive survey, ranging over Nominet's customer facing services, and gave us information about what they think of our services, and what is important to them.

The board congratulated Eleanor Bradley's operational team on achieving a satisfaction rating of 80%.

### **Board Elections**

The board resolved to close the register of members in preparation for the calculation and audit of the voting rights for the upcoming Board elections.

### **Operational statistics**

There were 2,785 active members and 3,752 active tags as at 30 April 2005. During April, 17 new members joined and 3 members resigned. The number of new registrations in April 2005 was 112,869. Of 113,607 domain names due for renewal in April, 64% were renewed. The net growth of the register for the first quarter of calendar year 2005 was 5.9%