

## Proposed DRS default transfer process

We are proposing that in undefended DRS cases, the complainant should have the right to a transfer of the domain name registration on payment of a fee of £200 (plus VAT).  
Please read our consultation paper for full details of this proposed default transfer process and then answer the questions below.

This document contains respondents between 30 and 30 inclusive.

**1. What do you think about our proposal for a default transfer process?**

I agree with the proposal

I don't mind one way or the other

I disagree with the proposal

**2. Please give your reasons for why you feel this way about the proposal**

First and foremost, any default transfers would be a serious mistake. ANY loopholes in ANY system are an invitation for abuse. Even though I believe panelists occasionally make the wrong decisions, that is much better than a default judgment and transfer of a domains. This proposal if passed in its current form will undoubtedly be abused. It does not make sense to try and fix one problem by introducing a bigger problem.

Rather than a proposed default transfer process, I would MUCH prefer to see Nominet implement other changes which would reduce complaints:

1. Registrants should have ONE PROFILE to manage multiple domains under that profile - so updating contact info on your profile would update contact info for ALL domains under that profile. Currently, it is very difficult to manage whois contact info for large numbers of domains. If whois contact information is incorrect, a dispute is the only recourse for a complainant.
2. whois info should include better contact information, including email & phone. If you're concerned about spam, have whois users enter one of those security images before being able to access the complete whois data. Currently you don't publish the full details. If it was easier for complainants to contact registrants, you'd have a LOT LESS complaints as they would be better able to settle disputes in a timely manner on their own.
3. There should also be an ONLINE domain transfer process, including payment for transfer fees to be paid by the transfer recipient. If transfers could be done quickly and efficiently online, registrants could easily transfer domains to complainants on their own. The current process is slow and cumbersome.

If Nominet could resolve all of these points - you would see many less complaints as this would enable the parties involved to better communicate and solve disputes on their own quickly and efficiently BEFORE they need to be disputed through Nominet.

**3. Please give us your contact details**

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